



VILLAGE OF BELCARRA

Snow and Ice Removal Information

From Public Works

Winter 2021 & 2022



December 20, 2021

**In case of after hours emergency related to Roads, Water or WARD, please call:
604-917-0113**

Frequently Asked Questions during a snow event in Belcarra

When will my street be plowed?

During a snow event, Village roads are plowed according to a priority system aimed at supporting the greater public safety and public transportation access.

Priority 1 – maintain accessibility for emergency vehicles and transit vehicles on collector, arterial and emergency and bus routes that connect major sections of the community.

Priority 2 – maintain safe travel routes and accessibility for vehicles on non-arterial and collector routes. Clearing these routes may be advanced or delayed depending on the weather event intensity, severity or duration.

Priority 3 – maintain safe travel routes and accessibility for vehicles on all remaining routes. Clearing these routes may be advanced or delayed depending on the weather event intensity, severity or duration.

Why did the plow fill my driveway with snow?

Our plows are set to push snow to the right to remove it from the roadway. The best way you can ensure that snow doesn't get pushed back onto your driveway by the plow is to pile snow on the right side of the driveway (when facing the street) when shoveling.

(Please note that when an approaching snowplow is coming toward you, it is advisable to move yourself as far away from the road as possible. The driver may not see you and the snow is blowing.)

Why can't I just shovel snow onto the road for the plow to pick it up?

Shoveling snow onto the road contributes to unsafe driving and walking conditions and increases the cost of providing winter road maintenance. If you shovel your snow into the roadway, you may be subject to a fine under the Village Parking Regulation Bylaw No. 518 Section 53, Snow Removal.

“(a) No person shall deposit, pile, or spread snow or ice cleaned from roofs, parking lots, or garages or any other surface or property, on any highway, boulevard, or other public place, except the place designated by authorized Public Works staff.

(b) Nothing herein contained shall be construed as prohibiting the Village from plowing snow to the property line of any highway or from removing such plowed snow.”

Why hasn't the Village plowed my street?

The Village only plows where safe to do so. Illegally parked vehicles on the side of roads and road ends create a hazard and they will not be plowed until it is safe to do so.

Why hasn't my road been salted yet? It's very icy!

All roads are salted according to the same priority route system as plowing. However, it is also possible that if there was any rain or wet snow, the brine mixture may have washed away. You may report an area of concern by using our emergency line.

Why hasn't the Village cleared the catch basin in front of my home? It is covered in snow!

During a snow event, the main focus of the Public Works staff is plowing the roads. If it is safe to do so, it is recommended that you clear the catch basin in front of your home to help prevent flooding when the snow melts.

Does the Village plow, white line to white line?

Yes, wherever possible, the Public Works staff will attempt to plow white line to white line or curb to curb. If residents can park their vehicles in their driveways during snow events, this will help to ensure that our plows can clear curb to curb.

What if I have a medical emergency and can't get out of my house?

If you have a medical emergency, please call **911**. Emergency services will coordinate with the Village, if required.

What if I have a regular medical condition and I need to be able to get out of my house in order to receive treatment or medical attention?

We sympathize with your situation. However, the Village must prioritize resources through the community in order to serve the needs of the greater community. We recommend you plan ahead, as much as possible.