### Fraser Health Together

We're working quickly to book COVID-19 immunization appointments and have accelerated the booking schedule.

#### Help us get our seniors immunized against COVID-19.

To help ensure people can more quickly book their appointment, we are adjusting our system to ensure we can accommodate all people who are connecting with us to book their vaccine. People can book their vaccine using our 24/7 online booking tool on the day they become eligible. Our COVID-19 immunization phone line system also becomes available at 12:00 noon each day for people to book their appointment if they are the current eligible age.

#### When you can call is based on your age:

# I'm born in 1946 or earlier (75+) or I'm Indigenous and born in 1966 or earlier (55+), or I'm an Indigenous Elder:

You can call or book online anytime.

#### I'm born in 1947 (age 74):

Book on Friday, March 26 (online 24/7 or by phone starting at noon)

# I'm clinically extremely vulnerable and have received an invitation letter signed by Dr. Bonnie Henry

Book on Monday, March 29 (online 24/7 or by phone at noon)

**Important:** If you book an appointment before you are eligible, your appointment will be automatically cancelled and you will need to rebook when you become eligible.

**Home Health and Home Support clients:** by now you should have received a phone call advising that you are eligible to receive your first dose of COVID-19 vaccine. If you have not received your immunization, please book your appointment by visiting <a href="mailto:fraserhealth.ca/vaccinebooking">fraserhealth.ca/vaccinebooking</a>; or call <a href="mailto:fraserhealth.ca/vaccinebooking">f

## To book your immunization appointment if you live in the Fraser Health region

- Book online at Fraserhealth.ca/vaccinebooking
- Call the Fraser Health COVID-19 Immunization Booking phone line: <u>1-855-755-2455</u>

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**Please note:** These services are for first dose vaccine appointment bookings, and are only available for Fraser Health\* residents aged 75 and older, and Indigenous (First Nations, Métis, Inuit) individuals aged 55 years and older and Indigenous Elders at this time.

- Please book only book one appointment.
- Look for the earliest appointment. Appointments are available across the region and new appointments are added often.
- Cancel any appointments you can no longer use right away use the cancellation link in your booking confirmation email or phone our call centre.

#### Before calling the phone line, please have:

- Pen and paper
- Your personal health number
- Full name
- Date of birth
- Postal code
- A phone number that you can receive text messages on or an email address that you or your family check often, in case we need to send you important information.

Our call centre agents will never ask you for financial information, including credit card information.

If you have medical questions about the vaccine, please speak with your family physician, nurse practitioner or call <u>Fraser Health's Virtual Care</u> team at <u>1-800-314-0999</u> from 10 a.m. to 10 p.m. seven days a week, or call <u>8-1-1</u> outside of those hours.

If you have general questions about COVID-19, please call 1-888-COVID19 (<u>1-888-268-4319</u>) or visit <u>www.bccdc.ca/covid19</u>.

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