

Member of Parliament Port Moody—Coquitlam Anmore & Belcarra

## GREETING TO CONSTITUENTS Response to COVID-19

March 30, 2020

Dear Residents of Port Moody—Coquitlam, Anmore & Belcarra:

I hope you and your loved ones have been safe and staying healthy.

During these challenging times with COVID-19, my commitment to serve you carries a unique weight because of the unprecedented impact of this pandemic. Thank you for continuing to reach out to our office with your concerns. To help resolve your concerns and issues, I have been staying in close contact with other MPs, Shadow Ministers, and Government services on this issue. I have also been connecting with other local and regional officials and will continue reaching out to community leaders in the Tri-Cities to work together for your safety and wellbeing. We will get through this together as a community.

I recognize during these difficult times, many of you are facing unemployment and uncertainty about how to pay your rent and bills. I have heard your distress on the phone and in your emails. With ongoing social distancing, some of you are feeling the mental health impact of isolation. Whatever challenges you are facing, I understand these are critical times that require extra care.

That is why my office will be offering extended hours of phone service starting April 1st. We will be here to assist you with COVID-19 Emergency Response Benefits and Employment Insurance if you require support. My staff and I will continue supporting our constituents with repatriation cases and other concerns. Here are the hours:

Monday to Thursday: 9:00 am to 6:00 pm PDT

Friday: 8:30 am to 5:30 pm PDT Saturday: 11:30 to 2:30 pm PDT Phone: (604) 664-9229 (Local)

Monday to Thursday: 7:30 am to 9:00 am PDT

Phone: (613) 947-4455 (Ottawa)

Ottawa

Constituency Office

Room 152, Confederation Building, Ottawa, Ontario K1A 0A6 Tel.: 613-947-4455 Fax.: 613-947-4458 1116 Austin Avenue , Coquitlam, British Columbia, V3K 3P5 Tel.: 604-664-9229 Fax: 604-664-9231



Eelly OShin Member of Parliament Port Moody - Coquitlam Anmore & Belcarra

Due to the pandemic, our Constituency Office will be closed to the public until further notice. However, we will continue serving you by email: Nelly.Shin@parl.gc.ca and phone: (604) 664-9229.

Since the House adjourned on March 13, only a small quorum of MPs were called back to Ottawa to pass emergency legislation. I have remained in the riding, and like many of my parliamentary colleagues, opted to self-quarantine because of my exposure to large groups and frequent weekend flights between Ottawa and Vancouver. Thankfully, the two-week period has now passed and I am still healthy and able to continue working hard.

Last but not least, I'd like to thank all our first responders, healthcare workers, and the selfless women and men who are continuing to provide essential services to the residents in our community.

Thank you for staying home to flatten the curve and help shorten the duration of this pandemic. We'll get through this together.

To stay informed on COVID-19 updates, please request email updates at: Nelly.Shin@parl.gc.ca or follow my Facebook Page at www.facebook.com/nellyshin.ca

Please stay safe and healthy.

Sincerely,

Nelly Shin, MP

Port Moody—Coquitlam, Anmore & Belcarra Deputy Shadow Minister of Canadian Heritage

Ottawa

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